

Cookies:

Cookie Policy

Privacy

Cookie Policy

This website uses cookies to provide a better user experience and to monitor traffic statistics. Visitors are informed about the use of cookies upon their first visit to the website, and for some cookies, visitors are asked for their consent. Visitors can change their decision regarding cookie usage at any time on this website by clicking the button in the lower right corner.

More about cookies

Cookies are small text files stored on your computer when you visit our website. They do not harm your hardware or software. Their storage is entirely under the control of the browser used by the user – which can restrict or disable cookie storage as desired. Cookies are not harmful and are always time-limited.

The use of cookies in the European Union (EU) is regulated by the ePrivacy Directive 2002/58/EC, whose provisions on cookies and similar technologies were amended by Directive 136/2009. In Slovenian legislation, the use of cookies is regulated by the Electronic Communications Act (ZEKom-1, Official Gazette No. 109/2012), with Article 157 providing the legal basis for protecting users' online privacy.

Why are cookies necessary?

They are essential for providing user-friendly online services. Interaction between a web user and a website is faster and easier with the help of cookies. Cookies allow the website to remember an individual's preferences and experiences, saving time and making web browsing more efficient and pleasant.

The company assigns a cookie to each user at the beginning of each online store session for identification, cart tracking, and ensuring traceability. This cookie is stored in the server's memory only for the duration of the visit and is deleted after one hour of inactivity.

The company may also store some persistent cookies on the user's computer, such as an encrypted user ID for recognition on the next visit to the online store or product ratings to indicate which items the user has already rated. Indirectly, the site may also use cookies from external services like Google Analytics for website traffic analysis.

These data may be used in anonymized and aggregated form for statistical analysis.

To ensure online security, the company also collects IP addresses from which users access the online store.

Enabling/Disabling cookies

You can disable cookies directly in your web browser. For information on cookie settings, select the browser you are using: [Chrome](#), [Firefox](#), [Opera](#), [Internet Explorer](#), [Safari](#).

If you change or delete your browser's cookie file, change or upgrade your browser or device, you may need to disable cookies again. The process for managing and deleting cookies varies from browser to browser. If you need help, refer to your browser's user support.

GENERAL TERMS:

General Terms of Website Use

These general terms describe, define, and regulate the use of content and services on the

website of the company *Balix Gorazd Trbovšek s.p.* (hereinafter referred to as: the website). These general terms constitute a legally binding agreement between the provider and the users of the website.

Website ownership and management

The website is owned and operated by:

Balix Gorazd Trbovšek s.p., Visoko 104, 1292 Ig, Slovenia

Email: info@balix.si | Phone: +386 (0)31 420 028

The provider reserves the right to modify any part of the website and delete any part of the content. By continuing to use the website, you agree to changes in the general terms.

Website users

A user is any person who visits and uses the website in any way. Use is allowed for an unlimited number of users who accept the service under the conditions set forth in these terms.

Website availability

The website is generally accessible 24 hours a day, every day of the year. The provider reserves the right to suspend access to the website due to technical maintenance or equipment replacement. The service owner does not guarantee website availability in the event of network outages, technical errors, interruptions by third parties, or force majeure.

Copyright

The content published by the provider may be viewed and used in accordance with these general terms. Without prior written consent, no part of the content may be reproduced, modified, copied, republished, or distributed for commercial or non-commercial purposes. If any use is allowed, all copyright and intellectual property notices must be preserved. Quoting website content or services is allowed only with a link back to the website. Links may not be published on websites with illegal or immoral content. Upon request, the website or product owner must remove any such link.

The provider is not responsible for how third parties handle or distribute website content and has no influence over their actions, which the user acknowledges and agrees to.

Users explicitly guarantee that any content they publish on the website does not infringe on the intellectual property or personal rights of third parties.

Trademarks

Trademarks appearing on the website or in other products are registered trademarks owned or licensed by the provider, affiliated companies, or third parties. Any use of these trademarks without prior written consent is strictly prohibited.

Symbols not registered as trademarks are protected under copyright law.

If a user submits material protected under industrial property law, copyright law, or related regulations, the provider is not liable for any copyright infringement.

The user agrees not to demand payment or compensation for submitted material.

Privacy Policy / Personal Data Protection / GDPR

The provider processes your personal data in accordance with the General Data Protection Regulation (GDPR).

For further explanations regarding personal data protection, you can write to us at:
INFO@BALIX.SI.

Web Cookies

The provider commits to protecting users' data with due care and will not forward the data to third parties. Automatically collected website usage data that do not reveal personal identities will be used to provide and improve the website's service, as detailed in the cookie notice.

Any complaints or grievances regarding these general terms or the use of the website will be handled by the provider. You can contact us at INFO@BALIX.SI. In the case of justified complaints, we commit to resolving them within the legally prescribed period and notifying the user.